

How to create your HCP account

On the RocheDiabetes Care Platform



1

When your healthcare professional account is ready, you will receive an Account Setup Email. Click the link included to get started.

PERSONALIZE YOUR PASSWORD

Follow the prompts and enter your desired **Password**.

Click **Continue**.

In the password confirmation alert, click **Back to Sign In**.

As a security measure, your setup link email you received will expire in 24 hours. If your link is expired, go to hcp.myrdcp.com and select **Forgot Password**.

2

VERIFY YOUR ACCOUNT

Enter your **Email Address** and **Password**, then read the **Terms and Conditions** and select the tick box to give your consent.

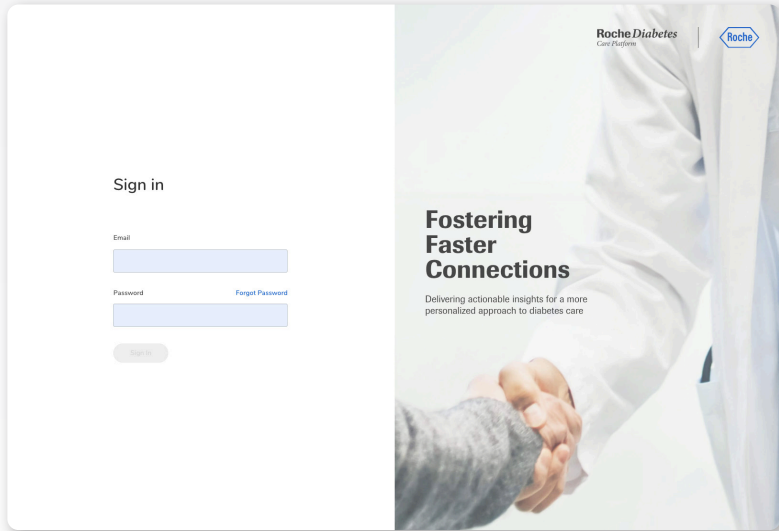
Click **Accept** to agree to the Security of Personal Information statement.

An **Account Verification Email** will be sent to your **Email Address**.

Open the email and click **Verify Account**.

Enter your **Email Address** and **Password** and sign in.

3



ACCESSING YOUR ACCOUNT

To access your account after setting it up, go to hcp.myrdcp.com.

Enter your **Email Address** and **Password** and click **Sign In**.

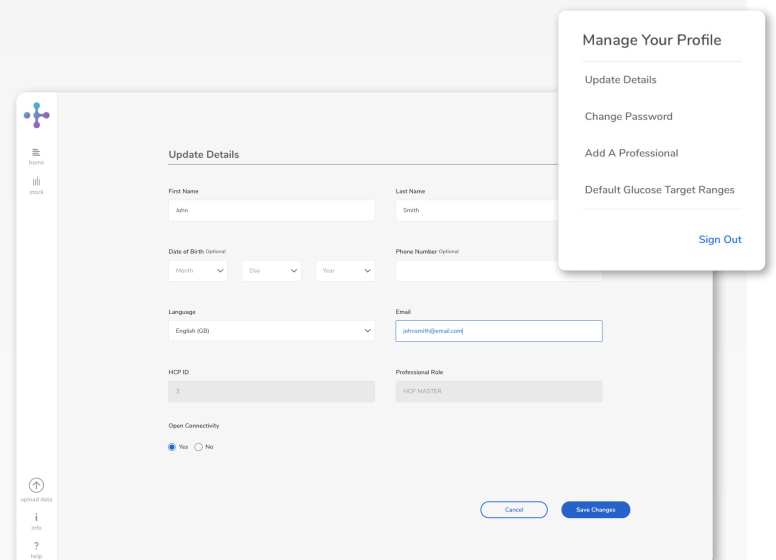
4

MANAGE YOUR PROFILE

Access your **Account Settings** by clicking the drop-down arrow beside your profile name in the top right corner of the screen.

Using this menu you can select:

- **Update Details:** Add or edit information such as your name and email
- **Change Password:** Update your password
- **Add a Professional:** Add a new professional to the system (HCP+ accounts only)
- **Default Target Range:** Set default blood glucose target ranges for before and after meals and bedtime
- **Sign Out:** Sign out of your account



Roche Diabetes Care is aware the platform may need to undergo a Data Privacy Impact Assessment. Please contact your Roche Sales Representative if you would like assistance during this process.

¹As stated in the terms and conditions of the RocheDiabetes Care Platform, Roche Diabetes Care will act as a data processor for the healthcare organization (data controller). To ensure compliance, Roche Diabetes Care created a Data Processing Agreement that stipulates how Roche Diabetes Care processes data on behalf of the data controller.

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Want more information?

diabetescareplatform.com | 1-800-628-3346

Or work with your sales rep directly.